XT-8315/8315E Fanless POS Terminal User Manual



Package Contents

| ✓ | 15" P-CAP touch terminal with Gen 7E or Gen 8E base | (x1) |
|---|---|------|
| ✓ | Power adapter | (x1) |
| | Power cord | |
| ✓ | User manual | (x1) |

FCC NOTES

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CE CLASS A WARNING

This equipment is compliant with Class A of CISPR 32. In a residential environment this equipment may cause radio interference.

WARRANTY LIMITS

Warranty will terminate automatically when the machine is opened by any person other than the authorized technicians. The user should consult his/her dealer for the problem happening. Warranty voids if the user does not follow the instructions in application of this merchandise. The manufacturer is by no means responsible for any damage or hazard caused by improper application.

警告使用者

此為甲類資訊技術設備,於居住環境中使用時,可能會造成射頻擾動,在此種情況下,使用者會被要求採取某些適當的對策。

SAFETY INSTRUCTIONS

This equipment is not suitable for use in locations where children are likely to be present.

CONSIGNES DE SÉ CURITÉ

Cet équipement ne convient pas à une utilisation dans des lieux pouvant accueillir des enfants.

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BATTERY CAUTION NOTES

- Dispose of used batteries according to the instructions.
- Replacement of a battery with an incorrect type that can defeat a safeguard (for example, in the case of some lithium battery types)
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery that can result in an explosion.
- Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
- A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

BATTERIE ATTENTION NOTES

- Jetez les piles usagées conformément aux instructions.
- Remplacement d'une batterie avec un type incorrect qui peut annuler une sauvegarde (par exemple, dans le cas de certains types de batterie au lithium)
- Mise au rebut d'une batterie dans le feu ou dans un four chaud, ou écrasement ou coupure mécanique d'une batterie pouvant entra îner une explosion.
- Laisser une batterie dans un environnement environnant à des températures extrêmement élevées pouvant entra îner une explosion ou la fuite de liquide ou de gaz inflammable.
- Une batterie soumise à une pression atmosphérique extrêmement basse pouvant provoquer une explosion ou une fuite de liquide ou de gaz inflammable.

警告

本電池如果更換不正確會有爆炸的危險,請依製造商說明書處理用過之電池。

Views of XT-8315/8315E with Gen 7E Base



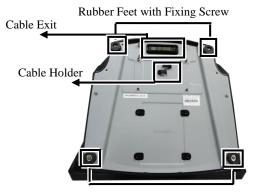
Rear View



Side View



Bottom View



Rubber Feet with Fixing Screw

Views of XT-8315/8315E with Gen 8E Base Front View

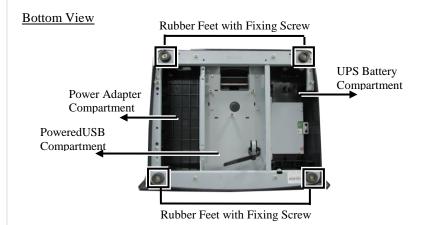


Rear View

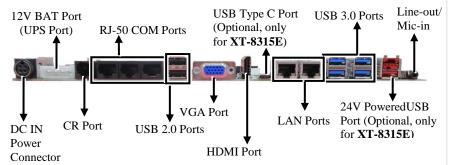


Side View





View of I/O Interface of XT-8315/8315E



Positioning your POS for a Perfect Viewing Angle

The adjustable bases designed for XT-8315/8315E come in two models, Gen 7E/8E, and allow you to determine an ideal position for your terminal by using its unique tilt adjustment mechanism. As the below figures suggest, both bases provide three standard positioning solutions for your terminal: **Flat Folded mode**, **Low Profile mode**, and **Full Extended mode**.

XT-8315/8315E with Gen 7E Base



Flat Folded mode



Low Profile mode



Full Extended mode

XT-8315/8315E with Gen 8E Base







Flat Folded mode

Low Profile mode

Full Extended mode

In general, XT-8315/8315E will be set up beforehand in **Flat Folded** mode and then packaged into the box for shipping. After it is unpacked, you may readjust the terminal in either **Low Profile** mode or **Full Extended** mode according to your situation. Below will provide instructions on how to adjust the specific base connected to the POS system. As a reminder, please be careful not to touch the LCD panel while setting up the tilt angle.

XT-8315/8315E with Gen 7E Base

Please refer to the following instructions on how to switch among different positioning modes to find an ideal viewing angle for XT-8315/8315E with Gen 7E base.

- Unpack XT-8315/8315E, which is supposed to be set in flat folded mode, out of the package box and then lay your POS system on a flat surface.
- 2. Steady the base with one hand, and then tilt the screen downwards.



- 3. Position your terminal in Full Extended mode
 - 3.1 After grabbing the bottom edge of the screen with your hand, gently move the screen upward until the screen is locked into place with a click sound.



3.2 Support the screen with one hand holding onto its bottom edge.

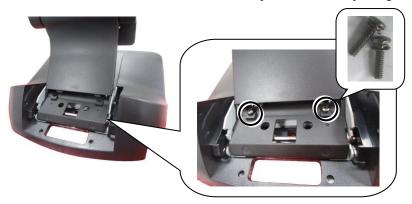
Then, while pulling the lever backwards, move the display upwards until the lever is snapped into the lower hook to raise the screen as shown in the below figure.



- 3.3 With the screen facing toward you, tilt the screen up or down to your desired angle. Please do not press on the LCD panel while setting up the tilt angle.
- 3.4 Remove the cable cover from the base.



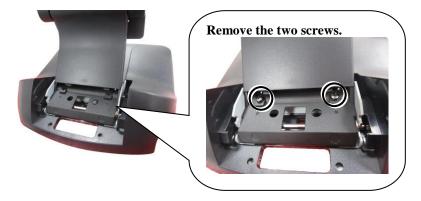
3.5 Fix the base with two #/6/32 screws which provided with the packing.



- 4. Return your terminal back to **Flat Folded mode** from **Full Extended mode**.
 - 4.1 Remove the cable cover from the base.



4.2 Remove the two screws from the base.



4.3 Tilt your screen in a horizontal position.



4.4 Support the screen with one hand holding onto its bottom edge. While pulling the lever backwards, move the display downwards until the lever is lifted off the hook as shown in the figure.



- 4.5 Push the cable cover back.
- 4.6 Tilt the screen again to the horizontal position.



- 5. Position the terminal in **Low Profile mode**.
 - 5.1 Follow Step 4 to set up the terminal in Flat Folded mode.
 - 5.2 Tilt the screen all the way down.



5.3 To tilt screen up or down to your desired angle, please be advised to keep the base steady with one hand to do so. Do NOT press on the LCD panel while setting up the tilt angle.



XT-8315/8315E with Gen 8E Base

Please refer to the following instructions on how to switch among different positioning modes to find an ideal viewing angle for XT-8315/8315E with Gen 8E base.

1. Unpack XT-8315/8315E, which is supposed to be set in flat folded mode, out of the package box and then lay your POS system on a flat surface.



- 2. While steadying the terminal with your hand holding onto the base, tilt the screen down.
- 3. Push the cable cover outwards to remove it from the base.



4. Position your terminal in **Full Extended mode**.

4.1 Support the screen with one hand holding onto its bottom edge.

Then, while pulling the lever backwards, move the display upwards until the lever is snapped into the lower hook to raise the screen as shown in the below figure.

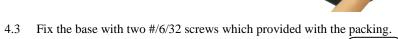
Shown in the below figure.

Lower hook

Lever

Tilt the screen up or down to your

4.2 Tilt the screen up or down to your desired angle. Please do not press on the LCD panel while setting up the tilt angle.





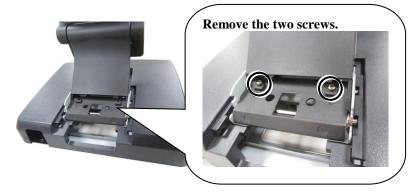
4.4 Push the cable cover back.



- 5. Position the terminal in **Low Profile mode**.
 - 5.1 While keeping your terminal steady with your hand holding on to the base, tilt your terminal down. Then, remove the cable cover from the base.



5.2 Remove the two screws from the base.



5.3 Support the screen with one hand holding onto its bottom edge. Then, while pulling the lever backwards, move the display upwards or downwards until the lever is snapped into the upper hook to lower the screen as shown in the below figure.



- 5.4 Push the cable cover back.
- 5.5 Tilt the screen up or down to your desired angle. Please do not press on the LCD panel while setting up the tilt angle.



- 6. Return the terminal back to **Flat Folded mode**.
 - 6.1 While steadying your terminal with your hand holding onto the base, tilt your screen up.



6.2 Support the screen with one hand holding onto its bottom edge. While pulling the lever backwards, release the lever back to the point above the upper hook as shown in the figure.



- 6.3 Push the cable cover back.
- 6.4 Tilt the screen to the horizontal position.



Connecting Power Adapter and I/O Cables

To have the terminal ready for operation, please connect the connector of power adapter and all of the connectors of required I/O cables respectively to the 12VDC-IN power jack and appropriate I/O ports. Please make sure that each of the cables is fully connected to each of the correct ports. Damages due to incorrect connection or orientation are not covered by product warranty!

Some cable connectors like the connectors of the COM or LAN cables have to be gently inserted until a click is heard. It is recommended that the I/O ports, such as COM port, should be screwed after the I/O cable connectors are completely connected. And please make sure that each connector has to be connected to the right peripheral device in the right way.

CAUTION: On doing insertion or extraction of a cable connector, please always hold the connector head itself instead of pulling the cable wire. Doing this could damage the cables and ports, which is considered as an artificial damage and is not covered by the warranty. The means of power cord should be connected to a socket-outlet with earthing connection. ATTENTION: Lors de l'insertion ou de l'extraction d'un connecteur de câble, veuillez toujours tenir la tête du connecteur elle-même au lieu de tirer le fil du câble. Cela pourrait endommager les câbles, ce qui est considéré comme un dommage artificiel et n'est pas couvert par la garantie. Le cordon d'alimentation doit être connecté à une prise de courant avec mise à la terre.

Routing and Arranging Cables

Gen 7E/8E bases feature their own cable management to help you well organize the cords whenever you need to connect peripheral devices to XT-8315/8315E. The following provides some useful cable-routing instructions required to manage your cables.

1. Set up your terminal in Full Extended mode and then tilt the screen all the way down, and then remove the cable cover.



- Pull outwards the locking levers with your forefingers and then remove the neck cover in the direction shown by the arrow.
- 3. Tilt the screen to the horizontal position. Thread the cables along the cable passage and then through the cable exit.



4. Tilt the terminal up enough to have the bottom I/O plate towards you. Locate the cable arrangement cover as shown in the figure.



5. Remove the cable arrangement cover by pushing it up in the direction shown by the arrow.



6. Properly insert the cable into the correct port on the bottom I/O plate.



7. Neatly arrange your cable. Then, make sure the cord can be held into place and passed through the cable exit after sliding back the cable arrangement cover.



8. Have the screen tilt all the way down, and then push the neck cover back into place, and then place the cable cover back.



9. Make sure the cable is threaded through the cable exit at the bottom of the base.



Gen 7E base



Gen 8E base

Installing Optional Upgrade Kits and Peripherals

XT-8315/8315E is an expandable model which allows you to upgrade its own capacity by additionally installing multiple peripheral devices, such as magnetic stripe reader (MSR), LCD monitor, and cash drawer, according to your preference. The following will give you installation instructions on how to expand on your current POS system with these optional upgrade kits. Before proceeding with the installation of peripherals, please make sure the POS system is completely shut down to prevent damage.

➤ Installing UPS Battery to Gen 8E Base UPS battery compartment can be found at the bottom of Gen 8E base as shown in the figure. Please be advised that the installation of UPS battery should be conducted by a technician according to the user manual specific to UPS battery.



Installing PoweredUSB to Gen 8E Base
The middle compartment at the bottom of
Gen 8E base is designed to install
PoweredUSB. However, the installation of
PoweredUSB is required to be conducted
properly and accurately, so please contact
your service provider for help. The detailed
installation guide will be provided in the
relevant technical manual.



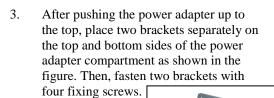
> Installing Power Adapter to Gen 8E Base

Power adapter is used to provide power which your terminal needs to be operated normally. Please go through the below steps to install the power adapter into Gen 8E base. If the power adapter is already installed to Gen 8E base, you may skip this section

 Lay your POS terminal on a flat surface with its bottom facing towards you.



2. Take the AC power adapter with its rubber feet facing you. Place the bottom side of the power adapter into the bottom of the power adapter compartment first, and then push the top side of the adaptor into the compartment.





Bracket Power Adaptor

4. Before threading the cable through the cable exit, loosen two fixing screws for the bracket of the PoweredUSB compartment. Then, slide the bracket in the direction shown by the arrow to remove the bracket.





5. Pass the cable of the power adapter through the cable exit and then connect it to the port on the I/O plate of your POS system. (Please refer to **Routing and Arranging Cables** section to thread the cable, according to the model of your base.)



6. Neatly thread the cord along the bottom edge of the PoweredUSB compartment (1), and then use the cable tie to hold the extra cable (2) as shown in the figure.



7. Place back the PoweredUSB compartment bracket into place, and then secure it using two fixing screws.



8. Lay the POS terminal on a flat surface with its rear facing towards you. Then, connect the female end of power cord to the power adapter and the other end to the electrical outlet.



9. To hold the power cord into place, attach the screw hole of power cord holder to the hole at the bottom of Gen 8E base, and then use a fixing screw to secure the power cord holder.



> Installing Side Mount Upgrade Kits

Located at left side on the back of your LCD panel, side mount compartment is mainly used for installation of side-mounted equipment, such as magnetic stripe reader. For detailed installation instructions, please refer to the user manual specific to the device which you intend to mount onto the terminal.



Installing Rear Top Mount Upgrade Kits

Rear top mount upgrade kits, including customer pole displays and monitors, have to be mounted onto the top side on the rear of your POS terminal as shown in the figure. As for the installation instructions along with the individual cable arrangement for the specific base, please be advised to read the user manual specific to the device you intend to install.



> Installing Wall Mount Kits

The wall mount kits enable you to mount your POS terminal onto the wall as an alternative. **Step A):** Select a flat surface on wall of adequate strength and thickness and with proper ventilation and space condition. **Step B):** To apply the plastic cotters, please



drill 4 holes in rectangular layout as marked in the template that gives a rectangular drill pattern of 6.77" or 172 mm wide (horizontal) and 3.82" or 97 mm high (vertical). Hole diameter should be 1/4" or 6.25 mm each. Hole depth should be at least 1 and 3/8" or 35 mm. **Step C):** Apply the 4 plastic cotters into the drilled holes then 4 self-tapping $3.5~\phi$ -16L screws through the arrowed holes in bracket to hold it firmly on the wall. **Step D):** Hold the main unit then slide down the winding grooves in the wall mount bracket.

For more detailed installation instructions, please be advised to refer to the user manual specific to wall mount kits.

Installing an Operating System

You are highly advised not to install an operating system on XT-8315/8315E without professional instructions. Not only might the careless handling during installation cause irreversible damage to your machine, but also the improper

installation likely leads to system malfunction or failure. Please contact with your dealers about the issues of operating system installation.

Performing System Recovery

For XT-8315/8315E models with preloaded operating systems, you are not encouraged to recover your system without the help of system integrators. Please be advised to contact your service center for further assistance with system recovery.

Operation Environment

To prevent XT-8315/8315E from overheating, it is suggested to position your terminal in a well-ventilated working environment. In doing so, please be advised to keep the POS terminal at least 25mm away from other devices to ensure the machine is properly cooled down and functioning normally.

Powering ON/OFF XT-8315/8315E

Power ON XT-8315/8315E

Press down the power button for at least 3 seconds to power on the POS.

Power OFF XT-8315/8315E

In most cases, press the power button of the POS to power the system off. If the terminal fails to turn off the machine for unknown reasons, please be advised to hold the power button more than 10 seconds to force a shutdown of the system.

Status LED Indicator

LED status indicator, which is located at the bottom edge of the LCD panel, is mainly responsible for notifying users of the current system status by emitting various LED signals. In the chart provided below, it describes all the possible LED status as a quick reference.

| LED Status | System status | AC power supply | UPS Battery | Description |
|----------------|---------------|-----------------|----------------------|-------------------------------|
| Off | OFF | OFF | Without battery | System power OFF |
| Off | OFF | OFF | With battery | System power OFF |
| Green | OFF | ON | With/Without battery | System standby |
| Blue | ON | ON | With/Without battery | System power ON |
| Blinking blue | ON | OFF | With battery | System running on UPS battery |
| Blinking green | ON | OFF | With battery | UPS battery low |

Driver Download

If your POS terminal is shipped without OS pre-installed, please download the relevant driver that you need from the Posiflex website (http://www.posiflex.com/en-global/Download/download).

Specifications

| CPU Intel Tiger Lake Core i3/i5/i7 Processor LCD Panel 15" 1024 x 768 with LED backlight Display Port 1 x VGA; 1 x HDMI Storage Port 2 x M.2 2280 (Support both SATAIII signal and PCIe signal) vPro Support Yes, with Core i5/i7 CPU TPM Support TPM 2.0 RAID Support Yes Memory 2 x DDR4 SO-DIMM Serial Port 5 ports; 3 x RJ50 on I/O plate + COM 5 / 6 via pin header (5V support on all COM port / 12V support on COM 1 ~ 3) | |
|--|----|
| Display Port 1 x VGA; 1 x HDMI Storage Port 2 x M.2 2280 (Support both SATAIII signal and PCIe signal) vPro Support Yes, with Core i5/i7 CPU TPM Support TPM 2.0 RAID Support Yes Memory 2 x DDR4 SO-DIMM 5 ports; 3 x RJ50 on I/O plate + COM 5 / 6 via pin header | |
| Storage Port 2 x M.2 2280 (Support both SATAIII signal and PCIe signal) vPro Support TPM Support TPM 2.0 RAID Support Yes Memory 2 x DDR4 SO-DIMM 5 ports; 3 x RJ50 on I/O plate + COM 5 / 6 via pin header | |
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| TPM Support RAID Support Yes Memory 2 x DDR4 SO-DIMM Social Port 5 ports; 3 x RJ50 on I/O plate + COM 5 / 6 via pin header | |
| RAID Support Yes Memory 2 x DDR4 SO-DIMM 5 ports; 3 x RJ50 on I/O plate + COM 5 / 6 via pin header | |
| Memory 2 x DDR4 SO-DIMM 5 ports; 3 x RJ50 on I/O plate + COM 5 / 6 via pin header | |
| Social Port 5 ports; 3 x RJ50 on I/O plate + COM 5 / 6 via pin header | |
| | |
| (3 v support on an COM port / 12 v support on COM 1 ~ 3) | |
| Parallel Port 1 port, proprietary port connector inside service window | |
| USB Port 4 x USB 3.0 + 2 x USB 2.0 + 1 x USB type C (optional, only XT-8315E) | or |
| PoweredUSB Port 1 x 24V poweredUSB port (optional, only for XT-8315E) | |
| CR Port 1 port, controlling 2 x CR with 24V support only (COM1/COM5 control selectable + dual CR detection support |) |
| PS/2 Port Pin header inside service window | |
| LAN Port 2 x 10/100/1000 Mb | |
| Audio 1 x internal 2W speaker; 1 x line-out/mic-in combo jack | |
| UPS Port Yes | |
| Touch Controller USB interface | |
| Touch Sensor True-flat PCAP | |
| Expansion Slot M.2 2230 | |
| Power supply 12V/84W (without poweredUSB and type-C ports) 12V/150W (with poweredUSB and type-C ports) | |
| OS support Win 10 IoT (64-bit) | |
| Dimension 372 x 320 x 252.7 mm (W x D x H) | |
| Weight 5.86 Kg | |
| Operating Condition 0°C - 50°C, 20%RH - 90%RH (Equipped with SSD) | |
| Storage -20°C - 70°C, 10%RH - 90%RH | |

**The product information and specifications are subject to change without prior notice. To get the detailed information on the XT-8315/8315E, please check this model from Posiflex Global Website.